



# Football Agent Exam Rules

May 2023 edition



## DEFINITIONS

For the purpose of these Rules, the terms set out in the FIFA Football Agent Regulations and related FIFA circulars as well as the following definitions (initial capitals) shall apply:

**Allowed Items:** strictly personal items that are permitted to be used during the Exam Session in order to assist a Confirmed Candidate with their Exam attempt; this excludes their Device, Hotspot, personal identification document and/or money or proof of payment of the Exam Fee (if applicable)

**Approved Candidate:** a Candidate who is approved to take an Exam by an MA Administrator and/or FIFA and invited to the Exam Venue to undergo an identity assessment to become a Confirmed Candidate

**Candidate:** any natural person that registers on the Platform and applies to take an Exam

**Confirmed Candidate:** an Approved Candidate whose identity is assessed and confirmed at the Exam Venue by an MA Administrator and/or Invigilator and is granted access to the Exam

**Device:** a laptop, used by a Confirmed Candidate to take the Exam

**Exam:** the FIFA Football Agent Exam delivered as a web exam test that forms part of the licensing procedure to become a Football Agent in accordance with the FIFA Football Agent Regulations and the related FIFA circulars

**Exam Fee:** a fee paid to a member association to cover the costs of organising and holding the Exam

**Exam Session:** a specified period of time designated and managed by the MA Administrator and the Invigilators at the Exam Venue, which includes the 60-minute period to sit the Exam

**Exam Venue:** a venue organised by a member association to host an Exam

**Hotspot:** a mobile modem used to connect to the internet wirelessly via a mobile network with a data-only SIM card as a stand-alone modem or a part of the Device that is not considered a Prohibited Item

**Invigilator:** a person designated by a member association to oversee an Exam at the Exam Venue

**MA Administrator:** a person designated by a member association to facilitate the Exam via the Platform

**Practice Exam:** a non-mandatory practice attempt of the Exam available to Approved Candidates on the Platform simulating the Exam experience

**Prohibited Items:** any items that may aid or raise a reasonable suspicion that they may aid a Candidate during the Exam, including, but not limited to, any communication/mobile devices apart from the Device, including mobile phones, wearables and smart devices, wired or wireless earphones or headphones, or other electronic, mobile, technical or computing equipment capable of accessing the mobile network, internet, email and/or recording and/or storing any form of data

**Rules:** these Exam rules, as amended from time to time

**Study Materials:** various FIFA regulations available on the Platform and FIFA.com and used by Approved Candidates to prepare for the Exam

**Unofficial Translator Tool:** online language tool that Confirmed Candidates may use to gain a better understanding of the Exam

NB: terms referring to natural persons are applicable to both genders. Any term in the singular applies to the plural and vice versa.

## **TITLE I. GENERAL RULES**

### **1**

#### **Objectives**

##### **1.**

The objectives of these Rules are to:

- a) establish the rules for the Exam;
- b) transparently inform about the Exam procedure;
- c) promote honest conduct by Approved Candidates and Confirmed Candidates; and
- d) ensure the regularity and fairness of the Exam.

##### **2.**

These Rules have been prepared by the FIFA general secretariat, can be amended from time to time and are published on the Platform and FIFA.com.

## **TITLE II. PRE-EXAM PROCEDURE**

### **2**

#### **General provisions**

##### **1.**

Any Candidate that submits a complete licence application via the Platform shall agree to be bound by these Rules.

### **3**

#### **Participation in Exams**

##### **1.**

Participation in Exams is restricted to Approved Candidates who have been invited to sit the Exam, subject to being granted the status of Confirmed Candidates at the Exam Venue. No other persons can be present at the Exam Venue apart from the venue staff organised by the member association (MA Administrators and/or Invigilators) hosting the Exam.

**2.**

If a member association is charging an Exam Fee, such payments are to be completed directly with the member association hosting the Exam in accordance with the information provided on the Platform.

**3.**

Each Approved Candidate has to ensure that they have the following in their possession before arriving at the Venue:

- a) A valid government-issued personal identification document with a photo, used during the licence application process on the Platform
- b) A Platform-compatible Device
- c) A Hotspot internet connection
- d) If applicable, money for or proof of payment of the Exam Fee in accordance with the information provided on the Platform

**4.**

A member association hosting the Exam will establish the identity of each Approved Candidate alongside, if applicable, the relevant payment of the Exam Fee. An Approved Candidate who successfully satisfies those pre-Exam requirements will be granted the status of a Confirmed Candidate by an MA Administrator on the Platform.

**5.**

If an Approved Candidate does not satisfy those pre-Exam requirements to be granted the status of a Confirmed Candidate, or any other requirements prescribed in these Rules that are to be checked before the start of the Exam Session, an MA Administrator will be able to disqualify that Approved Candidate from sitting the Exam and instruct them to leave the Exam Venue. Any such decision will be final without the right to any appeal, and the Approved Candidate may reapply for the Exam on the next available date.

## **4**

### **Device requirements**

**1.**

A Device used by a Confirmed Candidate to take the Exam shall be based on an operating

system that is compatible with the requirements of the Platform and the Exam.

**2.**

The Platform will make available a Practice Exam to allow the Approved Candidates to test the compatibility of their Devices and Hotspots with the Platform and the Exam.

**3.**

It is each Approved Candidate's and Confirmed Candidate's obligation to ensure that their Device and Hotspot are compatible with the technical requirements of the Platform and the Exam and that they have enough battery power to last throughout the Exam Session. The compatibility with such technical requirements shall be checked by using the Platform and/or the Practice Exam before arriving at the Exam Venue.

**4.**

A Confirmed Candidate whose Device and/or Hotspot is not compatible with the Platform and/or Exam or malfunctions during the Exam Session will be disqualified from the Exam by the MA Administrator. Any such decision will be final without the right to any appeal.

## **5**

### **Hotspot requirements**

**1.**

If a member association does not provide an internet connection, Approved Candidates need to bring to the Exam Venue a Hotspot and ensure that they have a stable, uninterrupted internet connection with enough bandwidth during the Exam.

**2.**

Mobile devices cannot be used as Hotspots as their use will not be allowed during the Exam at any point as they must be switched off.

**3.**

If the internet access fails during the Exam and no answers are recorded on the Platform, a Confirmed Candidate's Exam attempt will be considered null and void, and the Confirmed Candidate may reapply for the Exam on the next available date.

## **6**

### **Use of items during the Exam Session**

**1.**

Approved Candidates and Confirmed Candidates may bring and use any of the following Allowed Items during the Exam Session after consulting the MA Administrator and the

Invigilators at the Exam Venue (exhaustive list):

- a) A pair of prescription glasses
- b) A non-alcoholic beverage container
- c) Study Materials
- d) A handheld electronic calculator
- e) A blank sheet of paper and a pen
- f) Any medical or disability aids (e.g. hearing aids) with an appropriate medical prescription or similar

**2.**

Approved Candidates and Confirmed Candidates are not allowed to bring any of the following Prohibited Items to the Exam Venue (non-exhaustive list):

- a) Communication devices such as mobile phones, tablets, smart devices, wearables, or radios
- b) Media players, earphones, headphones or foam earplugs
- c) Any other items or software that can potentially be misused or raise a reasonable suspicion that they can be misused during the Exam to provide any Approved Candidate or Confirmed Candidate with an unfair advantage over other Confirmed Candidates or distract them from their Exam attempt

**3.**

The MA Administrator and the Invigilators will have the final discretionary decision as to whether or not an item is allowed to be taken into the Exam Venue and used during the Exam Session. Their decision is final without the right to any appeal.

**4.**

All items not allowed into the Exam Venue will be stored during the Exam Session in accordance with the Invigilators' instructions.

## TITLE III. EXAM PROCEDURE

### 7

#### General provisions

1.

All Approved Candidates and Confirmed Candidates are required to act in accordance with the guidelines provided by the MA Administrator and the Invigilators at the Exam Venue.

2.

The MA Administrator and/or the Invigilators will announce the start of the Exam Session, during which no additional Approved Candidates or Confirmed Candidates will be admitted to the Exam Venue to start their Exam attempt.

3.

A Confirmed Candidate who completes their Exam early shall inform an Invigilator of their intent to leave the Exam Session early without disturbing other Confirmed Candidates. No temporary breaks will be allowed and any unauthorised departure from the Exam Session and/or the Exam Venue will constitute a withdrawal from the Exam.

### 8

#### Rules of conduct

1.

The MA Administrator and/or the Invigilators will announce the start and end of the Exam Session.

2.

All Confirmed Candidates shall act honestly in accordance with the generally accepted principles of academic, professional and personal integrity and these Rules.

3.

The following conduct is not allowed at any stage of the Exam Session, and Confirmed Candidates will be subject to suspension from the Exam Session if they are identified as:

- a) using Prohibited Items or any electronic and communication hardware except the Device and the Hotspot;

- b) communicating or attempting to communicate with anyone (except the Invigilators) inside or outside the Exam Venue during the Exam Session;
- c) copying or attempting to copy Exam answers from anyone during the Exam;
- d) being involved in any arrangement whereby another party undertakes the Exam on another party's behalf by impersonating them or otherwise violating these Rules;
- e) causing a disturbance or disruption including, but not limited to, disturbing other Confirmed Candidates by any means not suitable for an academic examination environment, such as receiving calls on a Prohibited Item regardless of whether it is in their possession or not;
- f) leaving the Exam Session or the Exam Venue for any reason without prior permission from an Invigilator;
- g) recording the Exam and/or the Exam Session on their Devices or in some other form, including taking screenshots, pictures, video or audio recordings;
- h) copying the Exam questions or answers and/or sharing them by any means with any third parties; and
- i) using other software, external websites, or other web browser tabs during the Exam.

#### **4.**

If any Prohibited Items are confiscated by an Invigilator, they will be retained until such time that it can be checked that they have not been used in violation of these Rules.

#### **5.**

All Confirmed Candidates are allowed to use the Unofficial Translator Tool during the Exam Session at their own risk.

#### **6.**

Approved Candidates may request reasonable Exam Session accommodations on the basis of their medical disability and in accordance with the relevant national laws applicable in the territory of the Exam Venue. Substantiated requests shall be submitted to the relevant member association no later than seven days before the Exam, and the FIFA general secretariat shall issue a final decision on a case-to-case basis after consulting with the relevant member association.

# 9

## Invigilators

### 1.

The Exam Venue and the Exam Session will be monitored by Invigilators designated by the member association hosting an Exam. They are responsible for ensuring that these Rules are strictly followed.

### 2.

Any evidence of a violation of these Rules, in particular the rules of conduct, which occurs during the Exam, should be noted in detail by the MA Administrator and the Invigilators. The MA Administrator and the Invigilators who are aware or become aware that an Approved Candidate or a Confirmed Candidate may have failed to follow the Rules in any way are obliged to report those details to FIFA on the Platform and immediately cancel the Exam attempt of a Confirmed Candidate who is in breach of the Rules, including post-Exam reports of those Exam attempts that have already been submitted. Their decision is final without the right to any appeal.

### 3.

Invigilators will not offer any assistance to the Approved Candidates and/or Confirmed Candidates.

### 4.

Any Confirmed Candidates in need of assistance shall raise their hand and wait for the Invigilators to approach them. Any communication between the two shall be conducted quietly in order not to disturb other Confirmed Candidates sitting the Exam and will be restricted to brief consultation on technical and/or procedural matters concerning the Exam and the Exam Session.

# 10

## Force majeure

### 1.

If a force majeure event occurs during the Exam that prevents the start or continuation of the Exam Session in an Exam Venue, Approved Candidates or Confirmed Candidates (as applicable) may take the Exam on the next available date, following prior approval by FIFA. The malfunctioning of a Device and/or Hotspot will not be considered a force majeure event.

### 2.

Only force majeure events reported to FIFA by member associations on the day of the

Exam can be considered. It is the responsibility of each Confirmed Candidate to immediately report any observed issues to the member association during the Exam Session.

## **TITLE IV. DISCLOSURE OF EXAM RESULTS**

# **11**

### **Exam results**

**1.**

Once the Exam Session is concluded, the Confirmed Candidates shall leave the Exam Venue. The Exam results will be communicated on the Platform within seven business days of the date of the Exam.

**2.**

If a Confirmed Candidate:

- a) passes the Exam, they shall follow the instructions established on the Platform to complete the licensing procedure;
- b) fails to pass the Exam by scoring below the relevant pass mark, they may review their Exam attempt during a limited time window;
- c) fails to comply with these Rules, they will be informed accordingly on the Platform of the reason for the cancellation of their Exam attempt.

**3.**

All Exam results will be final without the right to any appeal.

## **TITLE V. FINAL PROVISIONS**

# **12**

### **Abuse of Rules**

**1.**

Any abuse of these Rules by any individual and/or member association will be reported directly to the FIFA general secretariat on the Platform.

# 13

## **Matters not provided for**

**1.**

Any matters that arise at the Exam Venue that are not provided for in these Rules will be decided by the member association hosting the Exam, and all other matters will be decided by the FIFA general secretariat. Such decisions are final.

# 14

## **Enforcement**

**1.**

These regulations come into effect on 1 May 2023 and are published on the Platform.

**2.**

The January 2023 edition of these Rules is hereby revoked as from 1 May 2023.

Zurich, 1 May 2023